Springer Metadata to PDF File

Metadata of the article that will be visualized in OnlineFirst

1	Article TitlePlease noteStrage: An Capetonication scripts				
2	Article Sub- Title				
3	Article Copyright - Year	International Society of the Learning Sciences, Inc.; Springer Science+Business Media, LLC 2010 (This will be the copyright line in the final PDF)			
4	Journal Name	International Jour	nal of Computer-Supported Collaborative Learning		
5		Family Name	Wecker		
6		Particle			
7		Given Name	Christof		
8	Corresponding	Suffix			
9	Author	Organization	Empirische Pädagogik und Pädagogische Psychologie		
10		Division	Ludwig-Maximilians-Universität München		
11		Address	Leopoldstraße 13, Munich 80802, Germany		
12		e-mail	christof.wecker@psy.lmu.de		
13		Family Name	Stegmann		
14		Particle			
15		Given Name	Karsten		
16		Suffix			
17	Author	Organization	Empirische Pädagogik und Pädagogische Psychologie		
18		Division	Ludwig-Maximilians-Universität München		
19		Address	Leopoldstraße 13, Munich 80802, Germany		
20		e-mail			
21		Family Name	Bernstein		
22		Particle			
23		Given Name	Florian		
24	Author	Suffix			
25	Author	Organization	Fakultät für Informatik		
26		Division	Technische Universität München		
27		Address	Boltzmannstr. 3, Garching 85748, Germany		
28		e-mail			
29		Family Name	Huber		
30		Particle			
31		Given Name	Michael J.		
32	Author	Suffix			
33		Organization	Fakultät für Informatik		
34		Division	Technische Universität München		

Springer Metadata to PDF File

35		Address	Boltzmannstr. 3, Garching 85748, Germany	
36		e-mail		
37		Family Name	Kalus	
38		Particle		
39		Given Name	Georg	
40		Suffix		
41	Author	Organization	Fakultät für Informatik	
42		Division	Technische Universität München	
43		Address	Boltzmannstr. 3, Garching 85748, Germany	
44		e-mail		
45		Family Name	Kollar	
46		Particle		
47		Given Name	Ingo	
48		Suffix		
49	Author	Organization	Empirische Pädagogik und Pädagogische Psychologie	
50		Division	Ludwig-Maximilians-Universität München	
51		Address	Leopoldstraße 13, Munich 80802, Germany	
52		e-mail		
53		Family Name	Rathmayer	
54		Particle		
55		Given Name	Sabine	
56	Author	Suffix		
57	Aution	Organization	Fakultät für Informatik	
58		Division	Technische Universität München	
59		Address	Boltzmannstr. 3, Garching 85748, Germany	
60		e-mail		
61		Family Name	Fischer	
62		Particle		
63		Given Name	Frank	
64		Suffix		
65	Author	Organization	Empirische Pädagogik und Pädagogische Psychologie	
66		Division	Ludwig-Maximilians-Universität München	
67		Address	Leopoldstraße 13, Munich 80802, Germany	
68		e-mail		
69		Received	30 November 2009	
70	Schedule	Revised		
71		Accepted	23 June 2010	
72	Abstract	Collaboration scripts are usually implemented as parts of a particular collaborative-learning platform. Therefore, scripts of demonstrated effectiveness		

Springer Metadata to PDF File

		are hardly used with learning platforms at other sites, and replication studies are rare. The approach of a platform-independent description language for scripts that allows for easy implementation of the same script on different platforms has not succeeded yet in making the transfer of scripts feasible. We present an alternative solution that treats the problem as a special case of providing support on top of diverse Web pages: In this case, the challenge is to trigger support based on the recognition of a Web page as belonging to a specific type of functionally equivalent pages such as the search query form or the results page of a search engine. The solution suggested has been implemented by means of a tool called S-COL (Scripting for Collaborative Online Learning) and allows for the sustainable development of scripts and scaffolds that can be used with a broad variety of content and platforms. The tool's functions are described. In order to demonstrate the feasibility and ease of script reuse with S-COL, we describe the flexible re-implementation of a collaboration script for argumentation in S-COL and its adaptation to different learning platforms. To demonstrate that a collaboration script implemented in S-COL can actually foster learning, an empirical study about the effects of a specific script for collaborative online search on learning activities is presented. The further potentials and the limitations of the S-COL approach are discussed.
73	Keywords separated by ' - '	Collaboration scripts - Scaffolding - Collaborative learning - Web-based learning
74	Foot note information	

Computer-Supported Collaborative Learning DOI 10.1007/s11412-010-9093-5

S-COL: A Copernican turn for the development of flexibly reusable collaboration scripts

Christof Wecker • Karsten Stegmann • Florian Bernstein • Michael J. Huber • Georg Kalus • Ingo Kollar • Sabine Rathmayer • Frank Fischer

 Received: 30 November 2009 / Accepted: 23 June 2010
 9

 © International Society of the Learning Sciences, Inc.; Springer Science+Business Media, LLC 2010
 10

Abstract Collaboration scripts are usually implemented as parts of a particular 12collaborative-learning platform. Therefore, scripts of demonstrated effectiveness are hardly 13used with learning platforms at other sites, and replication studies are rare. The approach of 14a platform-independent description language for scripts that allows for easy implementation 15of the same script on different platforms has not succeeded yet in making the transfer of 16 scripts feasible. We present an alternative solution that treats the problem as a special case 17 of providing support on top of diverse Web pages: In this case, the challenge is to trigger 18support based on the recognition of a Web page as belonging to a specific type of 19functionally equivalent pages such as the search query form or the results page of a search 20engine. The solution suggested has been implemented by means of a tool called S-COL 21(Scripting for Collaborative Online Learning) and allows for the sustainable development of 22scripts and scaffolds that can be used with a broad variety of content and platforms. The 23tool's functions are described. In order to demonstrate the feasibility and ease of script reuse 24with S-COL, we describe the flexible re-implementation of a collaboration script for 25argumentation in S-COL and its adaptation to different learning platforms. To demonstrate 26that a collaboration script implemented in S-COL can actually foster learning, an empirical 27study about the effects of a specific script for collaborative online search on learning 28activities is presented. The further potentials and the limitations of the S-COL approach are 29discussed. 30

Keywords Collaboration scripts · Scaffolding · Collaborative learning · Web-based learning 31

32

1 3 2

4

5

6

7

8

11

Q1

C. Wecker (🖂) · K. Stegmann · I. Kollar · F. Fischer

Ludwig-Maximilians-Universität München, Empirische Pädagogik und Pädagogische Psychologie, Leopoldstraße 13, 80802 Munich, Germany

e-mail: christof.wecker@psy.lmu.de

F. Bernstein · M. J. Huber · G. Kalus · S. Rathmayer Technische Universität München, Fakultät für Informatik, Boltzmannstr. 3, 85748 Garching, Germany

Changing the approach to the development of flexibly reusable collaboration scripts 33

Research on technology-based collaboration scripts has been very successful in terms of the 34development of a broad range of scripts that effectively foster activities and outcomes of 35computer-supported collaborative learning (e.g., Baker and Lund 1997; De Wever et al. 36 2009; Kollar et al. 2007; Rummel and Spada 2005; Schellens et al. 2007; Schoonenboom 37 2008; Slof et al. 2010; Stegmann et al. 2007; Weinberger et al. 2005; Weinberger et al. 38 2010). The growing importance of this field of research is evidenced by—among other 39 things-the announcement of "Scripting in CSCL" as a "flash theme" in the International 40 Journal of Computer-Supported Collaborative Learning (Stahl and Hesse 2007). However, 41 technology-based collaboration scripts are usually developed exclusively for one specific, 42 often experimental, learning platform. Neither the transfer to other experimental platforms 43nor the transfer into practice has been managed systematically so far. Among the current 44 approaches to overcome these problems, the most prominent one is the attempt to develop a 45universal formal language (e.g., an extension of IMS-LD) for the specification of scripts to 46 be "read in" and implemented by different collaborative-learning platforms (Weinberger et 47al. 2007). 48

In this article, we propose a different and by far simpler solution: Instead of trying to get 49different platforms to display functionally equivalent but platform-specific versions of the 50"same" script, we suggest using a pre-implemented script that is embedded in the learner's 51Web browser. This requires that specific components of the script be invoked whenever the 52browser recognizes pages displayed by a learning platform as being of the corresponding 53types of functionally equivalent pages. We call this the S-COL (Scripting for Collaborative 54Online Learning) approach to the development of flexibly reusable collaboration scripts for 55diverse Web content. Because of the shift mentioned, the S-COL approach can be regarded 56as a kind of two-fold "Copernican Turn" in script development: First, instead of the 5758learning platform, the browser of the learner is moved into the centre of script development by making it the source of the support displayed to the learners. Second, the burden of 59creating flexibility is shifted from the idea of a universal formal description of a 60 collaboration script to be generated by any learning platform to the task of triggering the 61appropriate components from a pre-implemented script. 62

We need to clarify right from the start that our claim in this article is not that the S-COL 63 approach leads to superior learning compared to other approaches to the implementation of 64collaboration scripts or unstructured collaboration. S-COL simply provides a technical 65frame for the implementation of collaboration scripts. Accordingly, it can be used to 66 implement a broad variety of collaboration scripts, including ineffective and even 67 detrimental ones. What we do claim, however, is that diverse types of collaboration scripts 68 can be implemented in S-COL with no more effort than implementing a script as part of a 69 specific learning platform, yet with the advantage of flexible reusability within different 70learning platforms. This is not a claim about the psychology or instructional design of 71computer-supported collaborative learning. It is a claim about the power and generality of a 7273framework for the implementation of support for computer-supported collaborative 74learning, which we think advances an ongoing discussion in this journal and in the CSCL community (e.g., Dillenbourg, and Tchounikine 2007; Harrer and Malzahn 2006; Kobbe et 75al. 2007; Miao et al. 2007; Stegmann et al. 2009; Tchounikine 2008; Weinberger et al. 762007). The focus of our claim has consequences for the evidence required to support this 77claim, which we will elaborate shortly. 78

The genesis of our approach provides some further insights into a more general problem 79 of which the development of flexibly reusable scripts may be regarded as a special case, 80

Computer-Supported Collaborative Learning

and into further applications of the approach: Interestingly, we hit on the solution described 81 above when we were working on an apparently quite unrelated problem. We were looking 82 for a way to provide context-specific support on top of varying Web pages. At some point, 83 we came to view the problem of developing collaboration scripts for flexible reuse with 84 different learning platforms as a special case of developing context-specific support on top 85 of varying Web pages: From this perspective, different Web-based learning platforms are 86 regarded simply as varying Web pages. Therefore, in order to illustrate the general idea, in 87 the following section, we describe both our initial general problem (of providing support on 88 top of varying Web pages) and the more specific problem (of developing scripts for flexible 89 reuse with different learning platforms), including a review of current attempts at solutions. 90 The third section provides a characterization of the general idea behind the comprehensive 91 solution for the problems on both levels. Based on the insights gained, a tool was designed 92to solve the general problem of support on top of Web pages, and, hence, also the more 93 specific problem of developing scripts for flexible reuse with different learning platforms. 94 In the fourth section, we describe the main features of the S-COL tool, in particular, its 95 graphical user interface, its functions to provide support for learning and its administration 96 features. The fifth section provides a short description of the technical implementation of 97 the S-COL tool directed at a more technically oriented audience. The sixth section uses two 98cases of collaboration scripts to provide the evidence required for our main claim: The first 99 case shows that collaboration scripts can be implemented in S-COL with no more effort 100compared to an implementation as part of a specific learning platform. It deals with the re-101 implementation of a collaboration script for the construction of single arguments, which 102was originally implemented as an embedded part of a specific learning platform and was 103effective with respect to activities and outcomes of collaborative learning in prior studies. In 104order to allow for an evaluation of the claim that implementation in S-COL requires no 105more effort than in a learning platform, the process of implementing the script as part of the 106specific learning platform is compared to the process of implementing it in S-COL, and the 107effort required to reuse it with other learning platforms is described. The second case shows 108both how S-COL can be used to provide support on top of diverse Web content, and that 109collaboration scripts implemented in S-COL can foster specific learning activities. A 110specific script for such an exemplary activity, collaborative online search, is described in 111 detail. Findings from an empirical study about its effects on learning activities during 112collaborative online search are reported. The final section discusses further potentials as 113well as limitations of the tool and indicates unresolved problems associated with the 114 approach. 115

Support for learning on top of diverse Web content and reusable collaboration scripts116for different learning platforms: Two unrelated problems?117

As indicated in the introduction, our approach to the development of flexibly reusable 118collaboration scripts was developed from a rather general perspective on the problem which 119we adopted while looking for a way to provide support for ninth-grade high school students 120during collaborative online search. In an interdisciplinary collaboration involving 121educational psychologists and computer scientists, our goal was to develop a tool that 122enables learners working on different computers to conduct collaborative online searches 123124and provides content- and role-specific support for this collaborative task to each participant. Because S-COL was designed to solve both problems, we first describe this 125other setting. 126 Support for learning on top of diverse Web content

With the rapid development of information technology and its role in work and 128everyday life, online search competence is becoming more and more important as a 129crucial prerequisite for participation in society (e.g., Bilal 2002; Ikpeze and Boyd 2007). 130When using a search engine, specific cognitive processes are required to conduct a 131successful online search (e.g., Pirolli 2005): For example, while a user is on the search 132query form of a search engine, he or she needs to generate a set of search terms. This set 133 of search terms should, on the one hand, yield results containing the information needed 134and, on the other hand, preclude results that are irrelevant to his or her demands. While he 135or she is at the results page, hits need to be selected based on an evaluation of the 136 information provided along with them (link title, text excerpt, and URL). At the pages 137reached from there, search strategies have to be applied to locate relevant information on 138the website. 139

Typically, novices struggle with these cognitive processes: They are less inclined to strive for an overview of information available about a specific topic and to make a plan on how to proceed in an online search (Luconi & Tabatabai 2010; Rogers and Swan 2004). Furthermore, they often choose suboptimal search terms (Tomaiuolo and Packer 1996) and are disoriented in their navigation behavior (Ikpeze and Boyd 2007). Most importantly, novices need to learn how to evaluate information with respect to its trustworthiness and its relevance for their personal informational needs (Luconi and Tabatabai 2010; Walton and Archer 2004).

In order to support learners to master these cognitive processes, it is recommended as one among several components that learners receive "just in time" assistance (Van Merrienboer et al. 2002). The only way of delivering just-in-time assistance for online search activities that we found in the literature was by a teacher (Ikpeze and Boyd 2007). However, a teacher cannot provide just-in-time assistance to all learners in a classroom. Instead, a feasible approach would rely on computer-based scaffolds that display just-in-time assistance to each individual learner (Pea 2004; Puntambekar and Hübscher 2005; Quintana et al. 2004). Furthermore, collaborative online search may be an appropriate setting for fostering the acquisition of online search competence: Research has shown beneficial effects of collaborative online search on the strategies employed, although not yet on learning (Lazonder 2005).

So far, there are few solutions for providing support on top of existing Web pages for 159individuals or groups of learners. One such solution is Greasemonkey, a browser plug-in 160that allows for changes of the content of a Web page as it is displayed to the user 161(Greasemonkey 2009). This functionality could be used, in principle, to incorporate 162scaffolds into existing Web pages, such as reflection prompts on a Google results page. 163However, first of all, this approach is fragile to any changes in Web pages that may occur at 164any point in time. In addition, the Web pages traversed during online search are very 165diverse, both in terms of content and technical structure. Accordingly, it is rather difficult to 166develop scaffolds that can be integrated in any Web page encountered during an online 167search. 168

Therefore, a desideratum for supporting the acquisition of online search competence is a169technical solution for implementing scaffolds for individuals or collaboration scripts that170can guide collaborating learners strategically during the different stages of an online search171depending on where they are in the search process, but apply to any kind of topic as well as172to any kind of Web pages encountered.173

140

141 142 **Q2**

143

144

145

148

149

150

151

152

153

154

156

157 158 **Q5**

155 **O4**

146 **O2**

147 **O3**

Computer-Supported Collaborative Learning

Reusable technology-based collaboration scripts for different learning platforms

As we have indicated above, collaboration scripts have typically been implemented as 175embedded parts of specific, often experimental, learning platforms. In some of our own 176studies (e.g., Stegmann et al. 2007; Weinberger et al. 2005), we used a discussion board 177 developed by ourselves because this allowed for the easy implementation of the 178collaboration scripts under investigation in the learning platform itself: For example, a 179script for the construction of arguments can easily be implemented by means of prompts 180and separate textboxes for the parts of an elaborated argument. These textboxes can be 181embedded in the form for entering messages and their contents can be composed into one 182continuous message before posting the contribution (see Fig. 3, part a). Thus, the 183collaboration scripts were always part and parcel of the learning platform itself. 184

With the accumulation of findings about beneficial effects of collaboration scripts, the 185question arose how collaboration scripts that have been developed and tested in the context 186of a specific learning platform can be transferred and reused in the context of other learning 187 platforms. The problem was framed as the task to integrate the original collaboration script 188 into other learning platforms, that is, to get other learning platforms to display the 189components of the original collaboration script as part of the new learning platform. This 190approach led the way to the development of a universal formal language for the description 191of collaboration scripts (Kobbe et al. 2007; cf. also Kollar et al. 2006). This language is 192intended to be used for the specification of collaboration scripts that can be "imported" by 193different learning platforms and used as a basis to display the components of the original 194script as an embedded part of their interface. This universal scripting language 195accommodates a small but still comprehensive number of components and mechanisms 196of computer-supported collaboration scripts: The components are participants, activities, 197roles, resources, and groups; the mechanisms comprise task distribution, group formation, 198and sequencing. 199

On the basis of this universal scripting language, a graphical modelling tool for 200designing new collaboration scripts has been developed (Harrer and Malzahn 2006). As an 201output, the modelling tool produces an IMS-LD file, that is, a file that can be read by all 202learning platforms that support the IMS Global Learning Consortium Standards (cf. Miao et 203al. 2007). Based on these ideas, a functional framework for accelerating the implementation 204of scripts represented in IMS-LD for devices such as tabletop displays or mobile phones has 205been developed (Stegmann et al. 2009). However, we are not aware of any learning 206platform that is generally available and can import and implement a description of a 207collaboration script as an IMS-LD file using this IMS-LD extension. 208

A further promising approach to provide a universal language for the scaffolding of 209collaborative learning is the "Learning Activity Management System" (LAMS; Dalziel, 2003). LAMS provides a graphical modelling tool for sequencing a variety of predefined 211activities (e.g., a chat tool followed by an individual phase, followed by a plenary 212discussion). The sequences of activities designed with LAMS can be integrated into several 213learning platforms such as *Moodle*, Sakai, or Blackboard. However, the activities that can 214be sequenced are restricted by the activities available in the graphical authoring tool. 215Furthermore, the activities cannot be "micro-scripted," that is, learners can be prompted to 216discuss, but specific activities during discussion, such as the formulation of arguments, 217218cannot be supported.

Another approach is "ManyScripts" (Dillenbourg and Hong 2008): This tool offers 219 teachers an environment to adapt a set of specific scripts with regard to their own needs, 220

210 **Q6**

174

🖄 Springer

especially their own learning material. At the moment, the Concept Grid, Argue Graph 221 (Dillenbourg and Jermann 2007), and Ice (Dillenbourg and Hong 2008) scripts are available 222 (Manyscripts 2009). For example, the Argue Graph script forms groups of students with 223divergent opinions with respect to a specific domain (e.g., drug use in sports). To adapt the 224 225Argue Graph script, teachers can easily define their own questions that will be used to form these divergent groups. However, the ManyScripts environment is a stand-alone learning 226platform. A native integration into other learning platforms has not been a goal and is not 227 supported yet. 228

Consequently, currently neither the universal scripting language and graphical 229modelling approaches, nor the ManyScripts approach are suitable for developing new 230scripts and implementing them on a broad range of different learning platforms. A 231232framework that effectively supports the reusability of technology-based collaboration scripts is not available so far. The transfer of a collaboration script from one 233collaborative-learning platform to another is still hampered by the need to adapt and 234integrate the script into the new learning platform. Therefore, a solution for using 235scripts developed and tested on one learning platform on other platforms is also still a 236desideratum. 237

The basic idea for a comprehensive solution

At first glance, it might seem that the two problems, that is, the development of scaffolds 239and collaboration scripts for collaborative learning on top of diverse Web content and the 240reusability of technology-based collaboration scripts, are unrelated. But at a second glance, 241these two problems are closely related to each other: The reuse of technology-supported 242collaboration scripts is hampered by the endless variety of possible learning platforms in 243which scripts should be implemented. If different learning platforms which typically can be 244accessed via a Web browser are viewed as but one special case of diverse Web content, the 245problem of transferring collaboration scripts between platforms becomes a special case of 246the problem of the development of scaffolds and collaboration scripts applicable to diverse 247Web content. 248

The basic idea to solve this problem is to implement scaffolds and collaboration scripts 249as part of the browser and trigger them based on the recognition of types of functionally 250equivalent pages on the Internet or within the learning platform. With respect to the 251example of support for online search, this approach takes advantage of the fact that any 252search engine such as *Google*, *Yahoo!*, or *Bing* consists of a form for entering a search 253query that leads to a series of results pages with a common structure. From here, the user 254can reach Web pages that may contain the information he or she seeks. Accordingly, there 255are three types of functionally equivalent pages that users have to traverse during online 256search whatever Web search engine they may be using: (1) the search query form, (2) the 257results page, and (3) the external Web pages reached from the results page. If a component 258of the browser manages to recognize these three *types* of page, it can trigger specific kinds 259of support embedded in the browser. A search query form, for instance, typically contains 260one (or sometimes several) text field(s) for entering search terms and a button for starting 261the query. Such page-specific components in combination with the specific URL of the 262page can be used as a basis for the recognition of the page types. As each of these page 263264types corresponds to a specific phase during an online search, specific support for the cognitive processes associated with each of these phases (e.g., Pirolli 2005) can be 265provided. 266

Computer-Supported Collaborative Learning

The situation is similar in the case of collaboration scripts for online discussions on 267collaborative-learning platforms. Many learning platforms such as Moodle, Sakai, and 268Blackboard contain asynchronous discussion boards. Any discussion board contains 269functionally equivalent pages such as the form for entering messages. In most learning 270platforms, the form for entering messages consists of functionally equivalent parts such as 271separate fields for the message and its title as well as a button for posting the message. 272Again, if a component of the browser manages to recognize this *type* of page and the *types* 273of its component objects, the components of a collaboration script pre-implemented in the 274browser can be triggered. The prompts and textboxes constituting the collaboration script 275can be displayed in a separate area of the browser window, and the contents of the single 276textboxes can be composed and sent to the message field when posting the message. The 277advantage of this approach lies in the fact that it allows for the use of a library of already 278implemented collaboration scripts contained in the browser that can be used with a broad 279variety of Web-based collaboration tools. 280

Main features of S-COL

We now turn to the implementation of these ideas as part of a tool we developed in order to demonstrate that the two interconnected problems described above can be solved in this way and to create a technical frame for providing support for computer-supported collaborative (and individual) learning on the Web.

The graphical user interface

The tool was implemented as a browser plug-in. Accordingly, the main part of its graphical user 287interface is the browser itself. The area of the browser used for displaying Web pages is broken 288up in two parts (see Fig. 1). The area on the right-hand side is called the "browsing area." It 289exhibits exactly the same behaviour as a standard Web browser: It can present any kind of 290Web page, and the user can navigate by using links and menu elements of the browser such 291as the home, forward, and backward buttons or entering a URL. The part on the left-hand side 292is called the "scaffolding area." Its size is flexibly adaptable both by the user dragging its 293border as well as by programmed functions (in JavaScript). Furthermore, it can be invoked 294and hidden by a function key. Its content can be flexibly designed using HTML. The content 295of the scaffolding area (textboxes, buttons, etc.) can "interact" with objects in the browsing 296area. For instance, information from the browsing area such as the content of tables and 297textboxes or the URL of the actually displayed Web page can be read out. Furthermore, the 298browsing area can be controlled and manipulated by the tool by means of automatically 299posting text into forms, activating buttons, or even by navigating to an arbitrary URL. The 300 scaffolding area moreover contains a menu bar (right above "Evaluation of the results page" 301 in Fig. 1) providing functionalities such as loading collaboration scripts or scaffolds and 302configuring the navigation behaviour of the tool (see below). 303

Tool functions

The tool provides two main functions: It can display support in the scaffolding area 305 depending on the type of content displayed in the browsing area and on the role that a 306 learner has been assigned before, and it allows for collaborative navigation on the Web 307 using several interconnected browsers. 308

281

286

A Umin 1412 Ric S93 PR# 1-2805 2010



Fig. 1 The S-COL graphical user interface with the implementation of a collaboration script for collaborative online search

Content- and role-specific support The display of content- and role-specific support for 309learners collaborating with this tool requires the recognition of types of Web pages and their 310component objects. For example, to scaffold the writing of arguments, a script needs the 311 information whether the current page is a page for the composition of a new message or 312not. Based on this, scaffolds and components of collaboration scripts are displayed in the 313 scaffolding area of the tool. The recognition of the page types is achieved by means of a 314 template file that contains a description of each variant of every page type as well as its 315components. To identify a page type, both the URL and the content of the page (including 316elements such as textboxes or buttons) can be used. For example, the template file may 317 refer to the URL of the Google variant of the search query form to identify this page as the 318 page type "search query form." The template file can contain the same information for other 319search engines as well as similar information for the other page types traversed during an 320online search. Based on this, the contents of the scaffolding area are adapted in a content-321 specific way according to the page type recognized, and in a role-specific way according to 322the role that a person may have been assigned before. This adapting includes the possibility 323 to configure the scaffolding area to disappear if no scaffolds or components of collaboration 324 scripts should be provided. 325

Collaborative Web browsingThe tool, furthermore, allows for collaborative Web browsing.326This is to say that all learners belonging to the same group can automatically view the same327Web pages in their browsers. The assignment to groups is done via a dialog window for328group formation (described in more detail below). Each member of a group has the329opportunity to "lead the whole group" to a different Web page: By simply using his or her330

Computer-Supported Collaborative Learning

browser the usual way, that is, by clicking on links, menu elements, or entering a new URL, 331 one member brings a new page onto the screens of all members of the group. If a learner 332 opens a new tab, new tabs will be opened in all connected browsers. 333

The collaborative Web-browsing function can be adapted in several ways. In 334 principle, each user can dissociate him- or herself from collaborative Web browsing. 335 This comprises an active and a passive component: On the one hand, a user may switch 336 off the function that "sends" his or her navigation actions to the other group members. 337 This has the effect that his or her navigation actions no longer influence what is 338 displayed on the computer screens of the other members of the group, so he or she can 339 no longer "lead" the group to other pages. On the other hand, he or she may switch off 340 the function that "receives" the navigation actions of the other group members. This 341 has the effect that navigation actions of other group members no longer influence what 342 is displayed on the respective group member's computer screen, so he or she no longer 343 "follows" other group members to other pages. S-COL also offers a JavaScript function 344 that can be used by script developers to switch these communication functions on and 345off, for example, depending on the page type currently displayed in the browsing area: 346 Learners might be dissociated from collaborative navigation whenever one group 347 member logs into a learning platform for individual study of learning materials, and 348 reconnected as soon as all members are outside of this platform again. Furthermore, the 349rights to manually switch on and off the "sending" and "receiving" of navigation 350actions can be configured globally to allow teachers to control their students' options 351during collaborative-learning tasks on the Internet. 353

Group and script administration

The tool provides administration functionalities for the use of teachers or experimenters.355These include group formation and the selection of collaboration scripts to be displayed in
the learners' browsers.356

Group settings The tool contains a dialog window for the formation of groups (cf. 358Kobbe et al. 2007) that also allows roles to be assigned to individual members of the 359groups and to select scripts and scaffolds from the library (see below) to be displayed in 360 the scaffolding area for individual users. Group size is unlimited in principle. This 361window can be used to change the group-related settings of any of the users in the 362 same network from any browser with an activated S-COL plug-in. However, it is 363password protected in order to restrict access to specific persons (e.g., a teacher or 364experimenter). 365

Scaffold and collaboration script library Furthermore, S-COL has a scaffold and 366 collaboration script library that contains the different scaffolds and scripts that can be 367 invoked in the scaffolding area. Currently, this is implemented as a folder that contains 368 all the files with the contents of the scaffolding area from which a teacher or 369 370 experimenter can select. For the future, we plan to either develop or integrate a scaffold and script editor. This will allow for easy configuration of the template file used for the 371recognition of page types as well as the organization of hierarchical structure of page 372 types, subtypes, and their component objects. It will simplify the linking of scaffolds 373 374and components of collaboration scripts to page types and subtypes. It will also permit roles and states of counters to cause the fading of scaffolds or scripts when students 375have already practiced certain skills a specified number of times. 376

Technical implementation of S-COL

General architecture S-COL's current implementation is a plug-in for the Firefox browser379that is part of a client-server architecture necessary for the collaborative Web-browsing380functionality. In this setup, each browser in a network of S-COL-endowed computers can381directly access the Internet (see Fig. 2; the further components of the architecture are382explained shortly).383

Implementation of the plug-in and the server The graphical user interface of the browser 384 plug-in (that integrates S-COL's scaffolding area and configuration dialogs into the 385 graphical user interface of the Firefox) was programmed using the XUL language for the 386 Firefox browser. The communication between the clients is currently implemented in C++ 387 and Java; the server component is a standalone Java program. S-COL offers specific 388 JavaScript functions that can be used in HTML files loaded into the scaffolding area and 389 provide access to the different features of S-COL, that is, controlling the content and 390 appearance of the scaffolding and browsing areas, manipulation of Web pages, group 391and role changes, communication, logging, and handling of variables. 392

Content- and role-specific support Providing support in the scaffolding area that is 393 sensitive to both the content displayed as well as the role assigned to the learner in the 394group settings requires (a) an implementation of a collaboration script to be displayed in the 395 scaffolding area and (b) the recognition of the type of the page displayed in the browsing 396 window. The content of the scaffolding area consists of HTML files, typically also 397 including JavaScript code. The recognition of the type of the page displayed in the 398browsing window is based on the template file mentioned above which contains a 399 description of each variant of every page type and its components in the Resource 400 Description Framework (RDF). Both the URL and the Document Object Model (DOM)-401 along with XPath expressions or the ID of control elements such as the textbox for the 402 search terms on the Google search query form-can be used for the identification of the 403page type. Based on the information contained in the RDF file, a JavaScript function yields 404 the type of the page currently displayed. Depending on the values returned by this function 405(and potentially also the role that the person using this computer is assigned), the contents 406 of the scaffolding area are selected by JavaScript code contained in the HTML file loaded 407 into the scaffolding area. 408



Fig. 2 The S-COL environment for the collaborative Web-browsing function

Computer-Supported Collaborative Learning

Collaborative Web browsing The collaborative Web-browsing function is based on 409JavaScript functions that send messages to all connected Web browsers with activated S-410COL plug-in. To coordinate the behavior of browsers connected via the Web-browsing 411 functionality, the S-COL plug-in in each browser sends messages including, for example, 412 JavaScript functions to be executed to all other S-COL plug-ins in the network via a 413communication server (see Fig. 2). These messages contain all the information required to 414 make other browsers assigned to the same group "follow" the navigation in the browser 415from which they were sent. Upon receipt, they are evaluated by all S-COL plug-ins in the 416 same group as the sending browser, thereby directing the "following" browsers to the 417 corresponding pages. This messaging system for the implementation of the collaborative 418 Web-browsing functionality can also be used for synchronizing the scaffolds, that is, in case 419 that a scaffold should be faded after a specific number of activities of a certain type, or for 420implementing a chat system between the connected browsers. In general, they can be used 421 for distributing any information necessary for manipulating the scaffolding and browsing 422areas of all connected browsers. 423

Application: Two cases

So far, S-COL has not been used by practitioners, but it has constituted the framework for 426 the implementation of support in several studies about Web-based inquiry learning, design-427 428 based learning, and case-based learning in CSCL environments at the university and high 429school levels that took place in Egypt (El-Refai et al. 2010 and Germany (e.g., Wecker et al. 2010)). In order to provide evidence that S-COL solves the problems outlined above, we 430selected two cases of its application: First, to show that the reuse of scripts with different 431 learning platforms is actually feasible and comparably easy with S-COL, in the first case we 432 describe the process of implementing a technology-based collaboration script for the 433construction of single arguments as an embedded part of a specific learning platform 434 without S-COL, and report on the process of re-implementing this collaboration script in S-435COL. In order to allow for an evaluation of our claim, we also describe the possibility and 436the effort required to reuse both implementation variants of the script with other learning 437 platforms. 438

The second case serves two purposes: First, it provides empirical evidence that 439 collaboration scripts implemented in S-COL can foster specific learning activities. Second, 440 the specific script used in this study illustrates how S-COL can be used to provide content-441 and role-specific support on top of diverse Web content. 442

Collaboration scripts for argumentation in different online learning platforms

The collaboration script considered in this first example is one from a rather large number 444 of collaboration scripts investigated in a series of studies (e.g., Stegmann et al. 2007; 445Weinberger et al. 2005): So far, more than 35 different collaboration scripts, combinations 446 of collaboration scripts or translations have been developed, and experimental studies with 447 about 1,000 students have been conducted. All these collaboration scripts were originally 448 implemented as an embedded part of the experimental CASSIS (Computer-supported 449Argumentation Supported by Scripts-experimental Implementation System) learning 450platform (described in Clark et al. 2008; Clark et al. 2010). On this platform, three 451students per group discussed problem cases in a customized asynchronous text-based 452453discussion board while sitting in different laboratory rooms. The interface allowed for the

425

exchange of text messages that resemble emails (for details on the methodology and the results of these experiments, see Stegmann et al. 2007; Weinberger et al. 2005). 455

In the following, the focus will be on one specific script: the script for the construction 456of arguments. In its original, embedded implementation as part and parcel of the learning 457platform, this script structured a student's formulation of an argument by means of the 458learning platform's interface for the composition of new messages. It provided input 459textboxes for a claim, grounds, and qualifications (see Fig. 3, part a). Each textbox of the 460interface had to be filled in by the learners. By clicking on the "add" button, the contents of 461 the three input textboxes were combined into a pre-specified textual structure of the 462argument. Learners were not limited to using the three input textboxes for constructing 463arguments. They could also write questions, comments, or expressions of emotions directly 464 into the main input textbox. 465

For the original implementation, new templates for the discussion board used in CASSIS 466 had to be created. The script for the construction of arguments was directly embedded in the 467 template for new messages. Although this script only consists of three textboxes and the 468 function for merging the content of the three textboxes and pasting this argument into 469 the main textbox, the changes of templates such as these typically take about 2 h. 470

For these adaptations, the software developer needs some specific knowledge on the 471 CASSIS platform, including where the relevant templates can be found. Because, in this 472 case, the software developer of the script for the construction of argument was the 473



Fig. 3 Implementations of the script for the construction of arguments: **a** Native implementation in *CASSIS*, **b** implementation with S-COL in *CASSIS*, **c** in *Moodle*, and **d** in *ets-dls*

Computer-Supported Collaborative Learning

developer of CASSIS, he did not have to acquire this knowledge first. However, in all other474cases, developers will require some time (at least 4 h for a system like Moodle) to acquaint475themselves with technical documentations. Overall, the implementation of the rather simple476script for the construction of arguments took one day. More complicated scripts (i.e., ones477that involve role distribution, rotation of activities, etc.; cf. Weinberger et al. 2005) require a478much longer development phase of typically several weeks.479

The data gathered in experiments with this original implementation demonstrated that the script for the construction of arguments had a positive effect on learning activities and outcomes: Learners supported by this script constructed more formally complete arguments and acquired more knowledge about the construction of arguments than learners who were not supported by the script (Stegmann et al. 2007). 484

However, exactly the same functionality can be provided within S-COL. In order to 485demonstrate this, the script for the construction of arguments was re-implemented as a 486HTML page loaded into the scaffolding area of S-COL (see Fig. 3, part b). Provided that 487 the information required for identifying the elements of a certain collaborative-learning 488 platform's interface is contained in the template file of S-COL for page type recognition, 489this implementation can be used with CASSIS, Moodle, or many other learning platforms 490(see Fig. 3 for examples using two further learning platforms, i.e., Moodle-part c-and ets-491*dls*-part d): The content of the textboxes in the scaffolding area can be incrementally added 492to the message textbox of the collaborative-learning platform in the browsing area by 493clicking on the "add" button in the scaffolding area. The scaffolding area is invoked on the 494 basis of a page definition of the message composition form of the particular platform in 495the template file, which also makes the control elements of the form accessible to the 496components of the script. 497

This re-implementation took about 1 h for all three learning platforms (CASSIS, 498 Moodle, and ets-dls). The original implementation was used as starting point, because the 499main functionality was not changed. Most of the time for the re-implantation was spent on 500the adaptation of the S-COL template file for the identification of Web pages and their 501elements. Developers who work with S-COL for the first time may estimate about 4 h for 502getting familiar with the S-COL-API and the template file. Overall, the implementation of 503the script for the construction of arguments for three learning platforms took less than one 504day. In general, once a collaboration script is developed for S-COL, the reuse for other 505learning platform is quite easy and takes a minimal amount of time. 506

While the script cannot be reused with other learning platforms if implemented as an
embedded part of the learning platform as in the original case, this new implementation of
the script allows for comparably easy reuse. This reuse requires nothing more than the
adaptation of the template file and comprises the following three steps:507
508

- Inserting unique features of the message composition form of the online learning 511 platform (e.g., URL, control elements such as input textboxes or buttons) into the 512 template file.
- (2) Identifying the control elements of the online learning platform's message 514 composition form in the template file. 515
- (3) Distributing an S-COL version with the new template file and the script file for installation on all computers used for collaboration.

Thus, the adaptation of collaboration scripts that has been the focus of intensive efforts 519 in prior research has not only become feasible but is now reduced to a couple of simple 520 steps. What is important for future use of scripts implemented in S-COL by practitioners is 521 the fact that their adaptation to a specific learning platform is even possible without any 522

533

administrative access to the learning platform in use. All that is needed is information about 523unique features of specific pages of the learning platform such as the URL or the ID of 524control elements like input textboxes or buttons, which can be identified using Firefox Add-525Ons such as DOM Inspector (Hewitt and Aillon 2003) or XPather (Zigo 2009). Therefore, 526nearly all HTML-based learning platforms, including those from commercial providers, can 527be supported. Compared to other approaches for the transfer of collaboration scripts that 528place rather high demands on the online learning platform to be used (such as the 529description of collaboration scripts in IMS-LD), this makes the reuse of collaboration 530scripts a real possibility that is even in the reach of practitioners without any programming 531or modelling expertise. 532

Collaboration scripts for collaborative online search

The purpose of the second case is to provide empirical evidence that a script that is 534 implemented in S-COL actually fosters learning. To this purpose, a field study in real-world 535 classrooms was conducted. Furthermore, it serves as an example in which most of the 536 functionalities of S-COL are used, that is, providing content- and role-specific support on 537 top of varying Web pages and collaborative Web browsing. 538

Research question This study was designed to investigate the effects of a collaboration 539script for online search on students' collaborative strategy use during online search in the 540context of an extended inquiry-learning curriculum (Wecker et al. 2009). Here we focus on 541the specific question whether this collaboration script, which was implemented in S-COL, 542can support the learners in focusing on activities that are important during a specific stage 543of online search and can prevent them from engaging in other activities that are less 544functional during this stage. The initial phase of collaborative online search was chosen as 545an exemplary focus because the success of the online search as a whole is considered to be 546strongly influenced by the search goals that learners set themselves during this early stage. 547

Method: Participants and design The sample consisted of 93 students (46 girls and 45 548 boys, 2 students did not provide this information) from four 9th-grade classes from three urban high schools in Germany. Their mean age was 14.72 years (SD=0.64). Two intact classes were assigned to each of two conditions differing in instructional support in a quasi-experimental design: In two classes (N_2 =51) they were supported by means of a collaboration script. 554

Curriculum unit and instructional settingThe effects of the instructional support by the555collaboration script were studied in the context of a Web-based inquiry-oriented curriculum556unit that stretched over 5 weeks and contained ten consecutive biology lessons. The topic557covered was "Genetics and Genetic Engineering." The unit was centred around a continued558discussion about potential benefits and dangers of so-called "green" Genetic Engineering,559that is, the genetic modification of plants for agricultural purposes. Each student was560equipped with a laptop computer that was the same in each session.561

The unit started with an introductory lesson in which students acquired background 562 knowledge about inheritance from an online "library" comprising fundamental information 563 about the topics of Genetics and Genetic Engineering. This online library was implemented 564 as a module on the Web-based Inquiry Science Environment (WISE; Slotta and Linn 2000; 565 2009). After this lesson, there were three inquiry cycles that lasted for two lessons each. 566

Computer-Supported Collaborative Learning

Each cycle covered a different aspect of the whole issue—economic, ecological, and health-567related aspects of green Genetic Engineering—and consisted of three phases: First, the 568 students always had to gather scientific background knowledge relevant to the current 569aspect of the topic from the online library. This task was performed in dyads. Then, the 570dyads collaboratively conducted online searches to support their own stance toward the 571current aspect with arguments based on information about recent research on the possibilities 572and consequences of green Genetic Engineering. During this phase, the manipulation of 573instructional support by means of the collaboration script was applied. The final phase of 574each cycle was a classroom discussion in which the students presented and discussed their 575arguments and eventually experienced the need to further substantiate their views in 576subsequent cycles. In both conditions, the teacher provided an introduction to important steps 577 and aspects to consider during online search before the online search phase in the first cycle. 578In both conditions, this introduction covered all the information contained in the collaboration 579script used in the experimental condition. 580

In both experimental conditions, during the collaborative online search phase, the two 581582students in each group sat next to each other, so they could talk to each other face-to-face. They both had their own laptop computer, which was connected to the learning partner's 583computer via the collaborative Web-browsing functionality of S-COL. The students had no 584opportunity to deactivate this configuration, so whoever of the two students in a group 585clicked on a link in his or her browser navigated both of them on the Web. Accordingly, 586 they had to coordinate their collaborative online search activities, that is, talk and decide 587 about the next page to navigate to before each navigation activity. 588

Independent variable In order to provide an illustrative example of S-COL's functionality 589for content- and role-specific support, we now describe the implementation of the 590collaboration script for collaborative online search during the second phase of each inquiry 591cycle in some detail. This script was based on problems typically occurring during online 592search that were collected based on an exploratory think-aloud study with persons who 593were more versus less experienced with respect to online search (Kollar et al. 2009) and results from empirical studies of online search competence (e.g., Luconi and Tabatabai, 2010). It was implemented as complementary text prompts in the scaffolding areas of S-596COL in the browsers of both group members (see Fig. 1). The students in this condition had 597no opportunity to deactivate S-COL's scaffolding area. In each dyad, there were two roles 598(A and B) that the learners were asked to switch after returning to the search engine from 599any other Web page encountered during the search activities. 600

The students were asked to start the collaborative online search phase in each of 601 the three cycles by moving to a specific Web page, which triggered a set of prompts in the 602 scaffolding area for reflection about the argument they wanted to pursue ("sketch of the 603 *initial argument*" stage): Learners A and B were both required to come up with an initial 604 idea for an argument and select one of them as a starting point for their online search. Then 605 learner A was requested to describe this initial argument in a note field, while B was asked 606 607 to knock together a sketch of the information required to support it (for instance, a study showing that an alleged effect of Genetic Engineering has been observed, or a genetic 608 explanation how a hypothesized effect could be possible). To complete this stage, first A 609 was prompted to present the initial argument formulation to B and improve it according to 610 B's suggestions, then B was asked to present the sketch of the information required to 611 support this argument and amend it according to A's comments. 612

When the learners jointly moved to the search query form of Google ("selection of 613 search terms" stage), A was prompted to come up with a set of search terms and present 614

them to and discuss them with B. Meanwhile, B had the task to first recall the information 615 that they had decided to look for, and then comment on A's suggestions for the search terms 616 with respect to their likelihood of yielding both suitable and unsuitable hits. At the results 617 page ("evaluation of the results page" stage), the scaffolding area asked learner A to scan 618 through the list of results and evaluate them with respect to relevance, credibility, scientific 619support, and impartiality on the basis of the title, the text excerpt, and the URL provided by 620 621 the search engine, and to suggest the page to visit. Learner B was prompted again to recall the information that they were looking for and to comment on the pages A suggested with 622 respect to the criteria mentioned. When the group navigated to one of the websites found by 623 means of the search engine ("localization of the information" stage), learner A received 624 prompts in the scaffolding area on how to localize the required information on the website 625 (e.g., by using search functions on the page), to present the information in his or her own 626 words to learner B, and to discuss with B how to proceed. Learner B had the task to suggest 627 to A to return to earlier steps of the search if he or she had the impression that the current page 628 was not promising and to comment on the information presented by A with respect to the 629 criteria mentioned. B's task in this phase also comprised the documentation of the information 630 retrieved (including the URL as a reference) and the discussion of the next step to take. 631

When the dyad agreed that their online search had been successful, any of the two 632 members could click on a button that invoked support for the formulation of an 633 argumentation to be used in the subsequent plenary discussion ("refinement of the 634 argument" stage). The prompts asked B to summarize all the information collected during 635 the previous online search in his or her own words and compose a written summary of this 636 argumentation based on A's comments. Learner A received prompts to comment on B's 637 spoken summary with respect to its persuasiveness and possible counterarguments and to 638 provide suggestions for improvement for the written version of their argumentation. If they 639 had the impression that they needed further information, they could return to the search 640 engine for further research. 641

In the condition without the collaboration script, the scaffolding area of S-COL was 642 permanently deactivated, whereas the collaborative Web-browsing functionality was used 643 in the same way as in the condition with the collaboration script. It should be kept in mind 644 that the learners in this condition received the same introduction to online search by the 645 teacher as the learners in the control group, covering all the information contained in the 646 collaboration script described above. 647

Data sources and dependent variables The learners' verbal interactions and activities on 648 their computers were recorded using screen-and-audio capturing software. As the 649 collaboration script applied to the second phase (the online-search phase) of each of the 650 three inquiry cycles (which lasted for 45, 30, and 30 min, respectively), a time sample of 65110 min was analyzed for the occurrence of the activities suggested by the collaboration 652script. In accordance with our exemplary focus on the early stage of online search dealing 653with the development of an initial search goal, these time samples were taken from the 654beginning of each of the three phases. 655

A coding scheme, which included all of the 31 activities suggested by the collaboration 656 script as mutually exclusive codes, was used to code segments of 10 s of length separately for 657 both members of each dyad. That is, for each time segment, the coding identified which 658 activities the learner predominantly performed during that segment. The material was analyzed 659 by three coders who were evenly distributed over the two conditions. On an 11% subsample of 660 the data that was coded by all three of them their agreement was acceptable (Coders 1 and 2: 661 percentage agreement 70%; Cohen's κ =.67; Coders 1 and 3: percentage agreement 68%; 662

AUTHOR'S PROOF Computer-Supported Collaborative Learning

Cohen's κ =.64; Coders 2 and 3: percentage agreement 91%; Cohen's κ =.89). For each of the 663 five stages of the script—the *sketch of the initial argument* (Cronbach's =.82), the *selection* 664 *of search terms* (Cronbach's =.65), the *evaluation of the results page* (Cronbach's =.61), 665 the *localization of the information* required on the Web pages retrieved (Cronbach's =.66), 666 and the *refinement of the argument* (Cronbach's =.57) –, the proportion of time spent on the 667 corresponding activities was determined, averaged over the two members of each group. 668

For the purpose of qualitative analyses to illustrate the collaborative online searches of 669 dyads in the two conditions, interactions during online search phases of typical dyads were 670 transcribed. From the control condition a dyad with a comparably low number of activities 671 that were functional during the *sketch of the initial argument* stage was selected for 672 presentation in this article; in the experimental condition a dyad with a comparably high 673 number of activities that were functional during the *sketch of the initial argument* stage was selected. These transcriptions include both verbal interactions and navigation behaviour. 675

Results and discussionWe first present excerpts from the transcriptions from two mixed-
gender dyads, one from the control condition and one from the experimental condition.676Both are taken from the collaborative online search phase of the second topical cycle678concerned with ecological aspects of green Genetic Engineering and have been translated679from German. The learners' utterances appear in normal print, their actions on the computer680are printed in italics. The first excerpt shows how the dyad from the control condition681started the first online search in this cycle:682

B: Do we go directly to Google? 683 684 ... B: Just do "green Genetic Engineering"! 685 686 ... A: So, where do we go? Genetic Engineering? 687 B: Just do - err, text editor! I have a - Just go to - Wait, look, I'll show you 688 something! 689 On the Google search query form: enters "transgen" (the name of a website 690 encountered before). 691Clicks on first hit on Google results page ("transgen"). 692 A: What's that? 693 B: There we can search. 694

Quite different from what was suggested by the collaboration script in the experimental 695condition, these learners from the control condition did not spend any time reflecting about 696 their positions on the issue, initial ideas for an argument to elaborate, and the kind of 697 information that might be helpful for elaboration. Furthermore, there is no discussion about 698 the very broad and unspecific search term suggested by learner B. Instead the dyad started 699 uncritically browsing a website provided by a pressure group one of the two learners 700 suggested. This uncritical use of information and even avoidance of processing on part of at 701 least one member of the dyad is exemplified by a further excerpt from this group: 702

A: Come on, now you just copy this, this here, look: this here!	703
B: Adam, please!	704
A: Now, this is all copied now.	705
Marks text with his mouse.	706
B: That's something only you do, I don't do that.	707
A: No, hey, you write for us.	708

Apart from the apparently low level of cognitive processing and discussion of the information retrieved, the dyad also experienced severe problems in their collaborative navigation due to the lack of coordination of their activities:	709 710 711
After being moved to a different Web page because of a click of his learning partner:A: What have you done now? I see, you (went) somewhere else.B: Hey, man, please, now stop this!A: Yes.B: Man, I have just been reading!	712 713 714 715 716
A: I see! B: Man, let me finish reading quickly! A: Yes, okay. You are () – Look: If we say, we are currently reading, // B: // Okay.	717 718 719 720
 A: then the other one can go nowhere else. But if we, if we don't say anything, then the other one can change, okay? B: Okay. A: So, I am reading now. B: Me too. A: What are you reading? B: I'm reading "Precious " whatever. A: "Resources Water" 	721 722 723 724 725 726 727 728
As evidenced by this excerpt, the lack of structuring for collaborative online search may not only result in superficial processing of information, but also in considerable friction with respect to the coordination of activities: It took the learners quite a while to negotiate how to coordinate themselves, before they can align their activities to achieve a shared focus. In sum, this dyad exhibited hardly any activities that could be considered functional for successful online search. In contrast, a prototypical dyad in the experimental condition supported by the collaboration script started the online search with a decision about a position to pursue and some reflection about what would be needed to support it:	 729 730 731 732 733 734 735 736 737
 C: Are you for or against? D: "For" there's probably more, right? C: Dunno. But most people are against, but I think that it's more for it. Or is it all the same to you? D: To me it - To me it's actually all the same. C: So I'm for it, and the argument would be: Hm, for ecology there's no argument. Or I say that it's harmless. D: Yes. 	738 739 740 741 742 743 744 745 746

C: Good. Hm. How could you prove something that isn't? And now here we're 747 supposed to – Okay, you ske– make the argument, and I am supposed to write down 748 the information needed. Err. 749

 D: So "for".
 750

 C: Yes.
 751

 ...
 752

 D: And why? Because it's harmless?
 753

 C: Yes. So –
 754

 ...
 755

Computer-Supported Collaborative Learning

C writes: "scientific studies that prove that the effects of modified plants on."	756
 So, I thought we need – Or do you already have an argument? D: Yes, because it's harmless. C: Okay. Good, I think it's good. "Information required." My information required: We need studies that show that on a normal scale this is harmless, I mean, every plant changes, and then there are effects, but that, of course it does effect, but that it is no problem. D: Okay. 	757 758 759 760 761 762 763 764
In this dyad, learner C took responsibility for performing the activities suggested by the script with the effect that the group agreed about a position to pursue and a—still quite unspecific— argument. Furthermore, learner C contributed a reasonably narrow characterization of information that would help them substantiate and specify their initial general argument. This characterization helped learner C to refine the search terms suggested by learner D, to make them more likely to yield scientific studies at the subsequent stage of their online search:	765 766 767 768 769 770 771
 They go to the Google search query form. D: Okay, what do we think: What should we look for? D: Err, "Effects of Genetic Engineering" – "on nature"? C: We could just look whether we simply just – Then, yes, mhm – Either we look in a way that we search "counter", that is that we simply enter "arguments against", then there is certainly also (some) from – argument with ecology, and if that's a good one, we just can change opinion, and if it's a bad one, we say there is nothing against? Or just somehow that one looks – "scientific studies pro" – dunno, maybe simply "scientific study green Genetic Engineering"? D: Yes. 	772 773 774 775 776 777 778 779 780 781
Here, learner C, in accordance with his role assigned by the script, reactivated their initial search goal to find scientific studies. Also, during the step of trying to localize and select relevant information on a specific Web page, this awareness of the information required helped the group judging the appropriateness of information encountered:	782 783 784 785
 C: Well, that is quite nice – So they <i>are</i> against, but somehow they only write there are uninvestigated risks that could happen. They don't really have something against, but they say, here: "The significance of unintended secondary effects ". D: Yes. C: Here: "unintended", but they have not investigated it. So, actually they say the risk is that – one can't investigate everything in this way, the risks, that is, they have, there are risks that we really haven't investigated. D: So, there could happen some, but it needn't be. 	786 787 788 789 790 791 792 793
In sum, this dyad from the experimental group performed many of the activities suggested by the script, such as negotiating their position, selecting an initial argument to elaborate, and writing down a characterization of the information needed. During later steps of their online search, they clearly benefited from the specificity of their search goal when they were selecting search terms and evaluating information. In order to test whether the differences between the patterns of activities exhibited by these two groups hold more generally, the quantitative measures derived from the codings of the learners' activities were statistically analyzed using the whole sample. The level of	794 795 796 797 798 799 800 801

significance was set at 5% for all tests. The descriptive results for the time spent on the 802 activities suggested by each of the five phases of the collaboration script are displayed in 803 Table 1. As can be seen, the collaboration script slightly decreased the overall amount of 804 activities suggested by the script. Specifically, it increased the amount of time spent on the 805 sketch of the initial argument and decreased the amount of time spent on the evaluation of 806 the results page, the localization of information, and the refinement of the argument, 807 whereas the time spent on the selection of search terms appears unaffected. 808

A multivariate analysis of variance with the five indicators for the proportion of 809 time spent on the activities suggested by each of the five phases of the collaboration 810 script as dependent variables and classrooms nested with the two levels of 811 instructional support (collaboration script vs. no collaboration script) as well as 812 instructional support as independent factors yielded a significant effect of the 813 collaboration script, Wilks Λ =.63; F(5; 85)=9.90; p<.001; partial η^2 =.37. Separate 814 univariate analyses of variance were conducted in order to clarify this result. The effects 815 on the amount of time spent on the sketch of the initial argument, F(1; 89)=16.16; 816 p < .001; partial $\eta^2 = .15$, and the refinement of the argument were significant, F(1; 89) =817 18.11; p=.001; partial $\eta^2=.17$, whereas there was no significant effect on the selection of 818 search terms, F(1; 89) < 1; p=1.00; partial $\eta^2 < .001$, the evaluation of the results page, 819 F(1; 89)=2.79; p=.10; partial $\eta^2=.03$, and the localization of information, F(1; 89)=2.08; 820 p=.15; partial $\eta^2 = .02$. 821

These findings indicate that in an early stage of collaborative online search analyzed 822 here (the first 10 min of each online search phase), the collaboration script was effective in 823 increasing the amount of time spent on activities that are functional in this early stage. Such 824 activities included sketching an initial argument to start with and reflecting on information 825 that might be helpful to refine it. The script was also effective in decreasing the amount of 826 time spent on activities that are functional in later phases of online search, that is, 827 evaluating the results page of the search engine and refining the initial argument by adding 828 information. 829

More generally, this study provides evidence that a collaboration script implemented in 830 S-COL can actually foster specific collaborative-learning activities in real-world class-831 rooms. The two main functionalities of S-COL-providing content- and role-specific 832 support on top of varying Web pages and collaborative Web browsing-were used in this 833 case to create a scenario for meaningful collaborative learning of important skills on the 8 Web. 835

3	3	4
_	~	-

	No collabora	No collaboration script		Collaboration script	
	М	SD	М	SD	
Activities suggested by the script (ov	erall; %) 61.0	13.0	56.9	11.1	
Sketch of the initial argument (%)	3.0	3.4	7.0	5.9	
Selection of search terms (%)	7.0	3.1	7.0	2.4	
Evaluation of the results page (%)	9.1	6.0	7.4	3.6	
Localization of information (%)	3.8	11.1	3.5	13.4	
Refinement of the argument (%)	3.7	5.1	0.5	1.5	

Table 1 Means and standard deviations of the proportions of time spent on the activities suggested by each t1.1 of the five phases of the collaboration script

Computer-Supported Collaborative Learning

Further potentials, limitations, and unresolved problems

In this contribution, we suggested an approach to the development of flexible and reusable 837 scaffolds and collaboration scripts that draws on earlier conceptual work and empirical 838 research on scaffolds and collaboration scripts, but makes a big step forward by changing 839 perspectives on the problem. While we think that S-COL is already a very helpful tool for 840 research on technology-supported collaboration scripts, we are also quite sure that it has 841 still more potential. As described above, important steps have been made toward a universal 842 scripting language (cf. Harrer and Malzahn 2006). An implementation of an interpreter of 843 this IMS-LD based language in S-COL would allow the graphical modelling of new 844 collaboration scripts and their broad application in many Web-based learning platforms. 845 Subsequently, the transfer of successful scripts as well as systematic research on scripts 846 would be much easier to conduct. Also, approaches like "ManyScripts" (Dillenbourg and 847 Hong 2008) could be integrated into the scaffolding area of S-COL. Thereby, the tool may 848 bridge the gap between the development of new technology-based collaboration scripts and 849 their systematic application in research and practice. In our interdisciplinary collaboration 850 between educational psychologists and computer scientists, furthermore, we quickly 851 learned that this approach is not necessarily restricted to collaboration scripts but might 852 be applied to other situations in which collaborative learning involving varying Web 853 content should be supported by just-in-time scaffolding. 854

In the wake of the features of S-COL that allow for an easy implementation of 855 collaboration scripts, several additional functions to support research were developed. For 856 example, if it is necessary to analyze the online search activities of learners, usually screen 857 recordings have to be analyzed. S-COL can log the browsing behaviour including all clicks, 858 mouse movements, and the content (i.e., the DOM) of all visited Web pages. S-COL may 859 also help to transfer identification data from pre-test to post-test in field studies, even without 860 awareness of the participants, thereby reducing the likelihood of mistakes and data loss. 861 Furthermore, the tool can be used to administer process measurements (e.g., for measures of 862 cognitive load or flow experiences) in the context of an application of the Experience 863 Sampling Method (ESM) during learning activities: By means of a function using the 864 messaging system of S-COL that implements collaborative Web browsing, each individual 865 browser in a network can be triggered to open a short questionnaire in a pop-up window. 866

Some limitations and open issues also remain to be discussed. The main limitation of S-867 COL is the restriction of its full range of features to HTML-based learning platforms: 868 Currently, S-COL can only "talk to" elements such as textboxes and buttons on HTML 869 pages. However, a growing share of learning platforms now implements Java- or Flash-870 based communication tools. Accordingly, the use of these tools can hardly be scaffolded 871 with S-COL. Besides, the possibility of the logging of all user events including the DOM 872 constitutes a hazard with respect to the protection of user data: S-COL could easily be 873 configured to trace all Web activities of a user, even on a keystroke level, and send these 874 data to a server anywhere on the Web. However, an S-COL version without unsafe tracing 875 functions could easily be derived from the current version. 876

While these issues still need to be addressed and there is still further potential to be877actualized by connecting S-COL to previous progresses in scaffold and collaboration script878development (such as the description of collaboration scripts in IMS-LD and the graphical879modelling tool), the idea behind S-COL might be a big step in the development of flexibly880reusable scaffolds and collaboration scripts for diverse Web content. Among other things, it881is much easier now for both researchers and practitioners to exchange scaffolds and scripts882for purposes of replication and practical use.883

References

- 885 Baker, M., & Lund, K. (1997). Promoting reflective interactions in a CSCL environment. Journal of Computer Assisted Learning, 13(3), 175-193. 886
- Bilal, D. (2002). Children's use of the Yahooligans! Web search engine: III. Cognitive and physical behaviors 887 888 on fully self-generated search tasks. Journal of the American Society for Information Science and 889 Technology, 53(13), 1170-1183.
- Clark, D., Sampson, V., Stegmann, K., Marttunen, M., Kollar, I., Janssen, H., et al. (2010). Online learning 890 environments, scientific argumentation, and 21st century skills. In B. Ertl (Ed.), E-collaborative 891 892 knowledge construction - learning from computer-supported and virtual environments (pp. 1–39). Hershey: IGI Global. 893
- Clark, D. B., Stegmann, K., Weinberger, A., Menekse, M., & Erkens, G. (2008). Technology-enhanced 894 895 learning environments to support students' argumentation. In S. Erduran & M. P. Jiménez-Aleixandre (Eds.), Argumentation in science education (pp. 217-243). Dordrecht: Springer. 896
- De Wever, B., Van Keer, H., Schellens, T., & Valcke, M. (2009). Structuring asynchronous discussion 897 898 groups: The impact of role assignment and self-assessment on students' levels of knowledge construction through social negotiation. Journal of Computer Assisted Learning, 25, 177-188. 899
- Dillenbourg, P., & Jermann, P. (2007). Designing integrative scripts. In F. Fischer, H. Mandl, J. M. Haake, & 900 901 I. Kollar (Eds.), Scripting computer supported communication of knowledge: Cognitive, computational and educational perspectives (pp. 275-301). New York: Springer. 902
- Dillenbourg, P., & Hong, F. (2008). The mechanics of CSCL macro scripts. International Journal of 903 Computer-Supported Collaborative Learning, 3(1), 5-23. 904
- Dillenbourg, P., & Tchounikine, P. (2007). Flexibility in macro-scripts for CSCL. Journal of Computer Assisted Learning, 23(1), 1–13.
- El-Refai, W., Kollar, I., & Fischer, F. (2010, August/September). Supporting Online Design-Based Learning 907908 with Collaboration Scripts and Incomplete Concept Maps. Paper to be presented at the meeting of EARLI SIG 6 ("Instructional Design for motivated and competent learning in a digital world") and 909EARLI SIG 7 ("Learning and Instruction with Computers)". Ulm, Germany. 910 911
- Greasemonkey (2009). Retrieved 22 June 2010, http://en.wikipedia.org/wiki/Greasemonkey.
- 912Harrer, A., & Malzahn, N. (2006). Bridging the Gap—Towards a Graphical Modeling Language for Learning Designs and Collaboration Scripts of Various Granularities. Proceedings of the Sixth IEEE International 913 Conference on Advanced Learning Technologies (ICALT'06) (pp. 296-300). Kerkrade, the Netherlands: 914IEEE Computer Society Press. 915916
- Hewitt, J., & Aillon, C. (2003). DOM Inspector. Retrieved 22 June 2010, from https://developer.mozilla.org/ En/DOM Inspector.
- Ikpeze, C. H., & Boyd, F. B. (2007). Web-based inquiry learning: Facilitating thoughtful literacy with WebQuests. The Reading Teacher, 60(7), 644-654.
- Kobbe, L., Weinberger, A., Dillenbourg, P., Harrer, A., Hämäläinen, R., Häkkinen, P., et al. (2007). Specifying computer-supported collaboration scripts. International Journal of Computer-Supported Collaborative Learning, 2, 211-224.
- Kollar, I., Fischer, F., & Hesse, F. W. (2006). Collaboration scripts-A conceptual analysis. Educational Psychology Review, 18, 159-185.
- Kollar, I., Fischer, F., & Slotta, J. D. (2007). Internal and external scripts in computer-supported collaborative inquiry learning. Learning and Instruction, 17(6), 708-721.
- Lazonder, A. W. (2005). Do two heads search better than one? Effects of student collaboration on web search behaviour and search outcomes. British Journal of Educational Technology, 36(3), 465-475.
- Luconi, F., & Tabatabai, D. Searching the Web: Expert-Novice Differences in a Problem-Solving Context. Retrieved 22 June 2010, http://www.eric.ed.gov/PDFS/ED429619.pdf.
- Manyscripts (2009). Retrieved 22 June 2010, http://manyscripts.epfl.ch/.
- Miao, Y., Harrer, A., Hoeksema, K., & Hoppe, H. U. (2007). Modeling CSCL scripts-a reflection on 932learning design approaches. In F. Fischer, I. Kollar, H. Mandl, & J. M. Haake (Eds.), Scripting 933934computer-supported collaborative learning—cognitive, computational and educational perspectives (pp. 117-135). New York: Springer. 935
- Pea, R. D. (2004). The social and technological dimensions of scaffolding and related theoretical 936 937 concepts for learning, education, and human activity. The Journal of the Learning Sciences, 13(3), 938 423-451.
- Pirolli, P. (2005). Rational analyses of information foraging on the Web. Cognitive Science, 29, 343-939940 373.
- Puntambekar, S., & Hübscher, R. (2005). Tools for scaffolding students in a complex learning environment: 941 What have we gained and what have we missed? Educational Psychologist, 40(1), 1–12. 942

905

906

917

918

919

920 921

922

923924

925

926

927

928 929

Computer-Supported Collaborative Learning

- Quintana, C., Reiser, B. J., Davis, E. A., Krajcik, J., Fretz, E., Duncan, R. G., et al. (2004). A scaffolding943design framework for software to support science inquiry. The Journal of the Learning Sciences, 13(3),944337–386.945
- Rogers, D., & Swan, K. (2004). Self-regulated learning and Internet searching. *Teachers College Record*, 106 946 (9), 1804–1824. 947
- Rummel, N., & Spada, H. (2005). Learning to collaborate: An instructional approach to promoting 948 collaborative problem solving in computer-mediated settings. *The Journal of the Learning Sciences*, 14 949 (2), 201–241.
- Schellens, T., Van Keer, H., De Wever, B., & Valcke, M. (2007). Scripting by assigning roles: Does it 951 improve knowledge construction in asynchronous discussion groups? *International Journal of 952 Computer-Supported Collaborative Learning*, 2(2–3), 225–246.
- Schoonenboom, J. (2008). The effect of a script and an interface in grounding discussions. International Journal of Computer-Supported Collaborative Learning, 3(3), 327–341.
- Slof, B., Erkens, G., Kirschner, P. A., Jaspers, J. G. M., & Janssen, J. (2010). Guiding students' online 956 complex learning-task behavior through representational scripting. *Computers in Human Behavior*, 26 957 (5), 927–939.
- Slotta, J. D., & Linn, M. C. (2000). How do students make sense of Internet resources in the science classroom? In M. J. Jacobson & R. Kozma (Eds.), *Learning the sciences of the 21st century*. Mahwah: Erlbaum.
- Slotta, J. D., & Linn, M. C. (2009). WISE science: Web-based inquiry in the classroom. New York: Teachers College Press.
- Stahl, G., & Hesse, F. (2007). Welcome to the future: ijCSCL volume 2. International Journal of Computer-Supported Collaborative Learning, 2(1), 1–5.
- Stegmann, K., Streng, S., Halbinger, M., Koch, J., Fischer, F., & Hussmann, H. (2009). eXtremely Simple Scripting (XSS): A framework to speed up the development of computer-supported collaboration scripts.
 In A. Dimitracopoulou, C. O'Malley, D. Suthers, & P. Reimann (Eds.), *Computer Supported Collaborative Learning Practices: CSCL2009 Community Events Proceedings* (pp. 195–197). ISLS
- Stegmann, K., Weinberger, A., & Fischer, F. (2007). Facilitating argumentative knowledge construction with computer-supported collaboration scripts. *International Journal of Computer-Supported Collaborative Learning*, 2(4), 421–447.
- Tchounikine, P. (2008). Operationalizing macro-scripts in CSCL technological settings. *International Journal* of Computer-Supported Collaborative Learning, 3(2), 193–233.
- Tomaiuolo, N. G., & Packer, J. G. Web search engines: Key to locating information for all users or only the cognoscienti. In Online Information 96. Proceedings of the International Online Information Meeting (20th, Olympia 2, London, England, United Kingdom, December 3-5, 1996), Retrieved 22 June 2010, http://www.eric.ed.gov/PDFS/ED411811.pdf
- Van Merrienboer, J. J. G., Clark, R. E., & de Crock, M. B. M. (2002). Blueprints for complex learning: The 4C/ID model. *Educational Technology Research and Development*, 50(2), 39–64.
- Wecker, C., Kollar, I, Fischer, F., & Prechtl, H. (2010, June/July). Fostering online search competence and domain-specific knowledge in inquiry classrooms: Effects of continuous and fading collaboration scripts. Paper presented at the 9th International Conference of the Learning Sciences (ICLS), Chicago, June, 29 July, 2, 2010.
- Wecker, C., Kollar, I., & Fischer, F. (2009). Fostering domain-specific knowledge through the fading of scripts. In A. Dimitracopoulou, C. O'Malley, D. Suthers, & P. Reimann (Eds.), *Computer supported collaborative learning practices: CSCL2009 Community events proceedings* (p. 38). International Society of the Learning Sciences.
- Weinberger, A., Ertl, B., Fischer, F., & Mandl, H. (2005). Epistemic and social scripts in computer-supported collaborative learning. *Instructional Science*, 33(1), 1–30.
- Weinberger, A., Ronen, M., Tchounikine, P., Harrer, A., Dillenbourg, P., Haake, J., et al. (2007). Languages
 and platforms for CSCL Scripts. In C. Chinn, G. Erkens, & S. Puntambekar (Eds.), [Proceedings of the]
 GSCL 2007. Rutgers, The State University of New Jersey, New Brunswick, New Jersey, USA, July 16th July 21st, 2007 (pp. 831–832). International Society of the Learning Sciences
 Weinberger, A., Steemann, K., & Fischer, F. (2010). Learning to argue online: Scripted groups surpass
- Weinberger, A., Stegmann, K., & Fischer, F. (2010). Learning to argue online: Scripted groups surpass individuals (unscripted groups do not). *Computers in Human Behavior, 26*, 506–515.
- Zigo, V. (2009). XPather Documentation. Retrieved 22 June 2010, from http://xpath.alephzarro.com/ 997 documentation. 998

999

996

959

960 961

962 963

 $964 \\ 965$

966

967

968

969

 $\begin{array}{c} 970\\971 \end{array}$

972

973

 $974 \\ 975$

976

977 978

979

980

981 982

 $983 \\ 984$

985

986

987 988

989

AUTHOR QUERIES

AUTHOR PLEASE ANSWER ALL QUERIES.

Q1. Please check article title if correct.

NCOR

- Q2. The citation "Luconi & Tabatabai 1999" has been changed to "Luconi and Tabatabai 2010". Please check if appropriate.
- Q3. "Walton & Archer 2004" is cited in text but not given in the reference list. Please provide details in the list or delete the citation from the text.
- Q4. The citation "Quintana et al. 2006" has been changed to "Quintana et al. 2004". Please check if appropriate.
- Q5. The citation "Lazonder 1995" has been changed to "Lazonder 2005". Please check if appropriate.
- Q6. "Dalziel 2003" is cited in text but not given in the reference list. Please provide details in the list or delete the citation from the text.
- Q7. "Kollar et al. 2009 is cited in text but not given in the reference list. Please provide details in the list or delete the citation from the text.